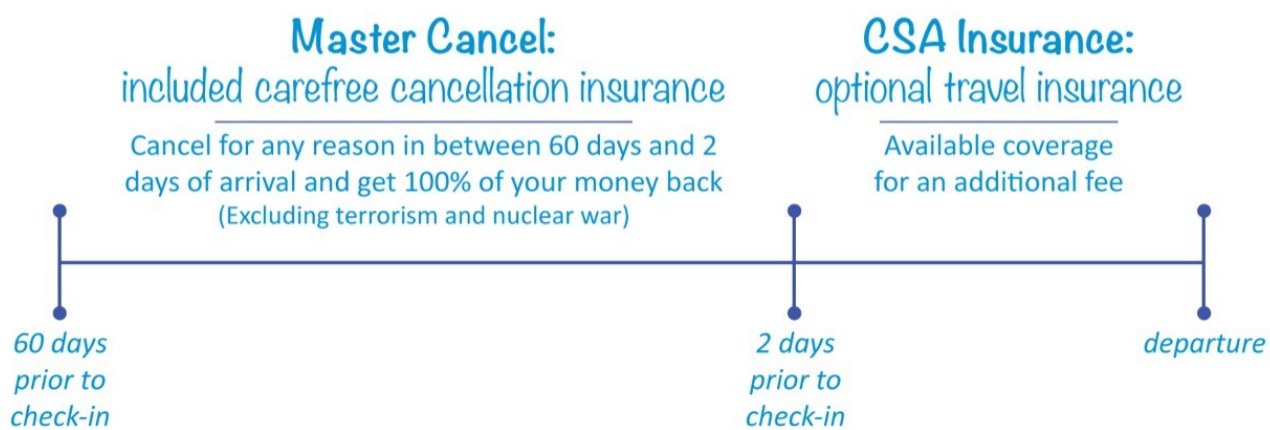




Blind Pass Condominiums Included & Optional Insurance Coverage



Stress Free Booking with Master Cancel

As we all adjust to a new normal and the world comes to terms with the devastating impact of Covid-19, we understand now more than ever that everyone wants greater security, flexibility and confidence when booking a vacation.

Which is why Blind Pass Condominiums has introduced Master Cancel to remove the stress and worry from booking your stay with us. We can now offer guests incredibly flexible cancellation terms on all new and direct bookings. If you have to cancel – for any reason (except acts of terrorism or nuclear war) – 60 days up to 2 days before you are due to arrive, you will get a full 100% refund on your accommodation costs.

So, if a member of your party falls ill, work and holiday commitments change or you're unable to travel due to airline restrictions, you can book with confidence, and know that your stay at Blind Pass Condominiums is protected should anything happen that means you can't come to us.

Do I have to pay for it?

Guests that make reservations at Blind Pass Condominiums pay a 3% administrative fee that goes towards the Master Cancel program. Each condo owner in our rental program also contributes a percentage to fund the Master Cancel program on every booking.

Can I cancel a stay at Blind Pass Condominiums for any reason?

Yes – of course, we'd rather you didn't but do totally understand that sometimes plans change! You can cancel for any reason (except for acts of terrorism or nuclear warfare) within 2-60 days of arrival. There are no forms to fill in, we do not require evidence or doctor notes. All we need is your written notice of cancellation by email from the email address that made your booking. The date and time of the email we receive will be provided as the evidence of cancellation.

Is Covid-19 included?

Yes. Whether it is because you do not want to risk traveling and becoming unwell, whether you are required to self-isolate, if the Government restricts travel or enforcement a lockdown, Master Cancel will cover this.

What if I cancel within 2 days prior to arrival?

Bookings cancelled within 2 days of arrival are not refundable. We do offer optional CSA Travel Insurance to additional coverage. For example – if you are due to arrive on a Saturday, you can cancel up to the Thursday prior. Cancellations on Friday (day before) or Saturday (arrival day) will not be covered by Master Cancel.

What if I cancel before 60 days prior to arrival?

Cancelling more than 60 days before arrival does not activate the Master Cancel program. If you cancel your booking prior to this period (61+ days before arrival) you will lose your non-refundable deposit as per our Terms and Conditions.

If I have to cancel what do I get back and when?

When a cancellation is applied for, the guest receives 100% of payments made. Refund payments are processed on the departure date of the cancelled booking.

Does this include current bookings?

No. Master Cancel is only included for direct bookings made after Oct. 1, 2020. Bookings made before this date will have our standard Terms and Conditions applicable at the time of booking.

Does this include third party agent bookings?

No. Master Cancel is only included for direct bookings made after Oct. 1, 2020. Bookings made via any of our third party agents will be subject to the agent's Terms and Conditions.

Can I choose to opt out of the Master Cancel program?

No. Master Cancel is valid on all bookings made after Oct. 1, 2020 and is included in the cost of your booking.

Is any scenario not covered by Master Cancel?

Master Cancel will cover almost every possible reason for cancellation. However, there are a few instances that it won't cover:

- War, civil war, invasion of foreign enemies, war-like activities (whether or not there is an actual declaration of war), rebellion, insurrection, civil commotion arising to the level of up-rising, military or usurped power;
- Acts of terrorism committed for political, religious, ideological, or similar purposes;
- Cancellations made outside the 60-2 days period prior to arrival.

What is the optional CSA Travel Insurance?

To learn more about this, [read more here](https://www.blind-pass.com/files/G-320%20CSA%20FULL%20POLICY.pdf). (Link: <https://www.blind-pass.com/files/G-320%20CSA%20FULL%20POLICY.pdf>)

Do you still have questions?

No problem, we are here to help. Please call the office at (800) 852-2038 Monday - Saturday 9am - 4pm.